

<b>HEALTH SCRUTINY COMMITTEE</b>
<b>22 MARCH 2018</b>
<b>NOTTINGHAM CITYCARE PARTNERSHIP QUALITY ACCOUNT 2017/18</b>
<b>REPORT OF HEAD OF LEGAL AND GOVERNANCE</b>

## **1 Purpose**

- 1.1 To consider Nottingham CityCare Partnership's progress against its quality improvement priorities for 2017/18; and proposals for its quality improvement priorities for 2018/19 including plans for public engagement in developing the priorities.

## **2 Action required**

- 2.1 The Committee is asked to consider and comment on the information provided, focusing on how Nottingham CityCare Partnership is determining its priorities for 2018/19 and how it is involving stakeholders to do so.

## **3 Background information**

- 3.1 A Quality Account is an annual report to the public from providers of NHS funded healthcare services about the quality of their services. It aims to enhance accountability to the public and engage the organisation in its quality improvement agenda, reflecting the three domains of quality: patient safety; clinical effectiveness; and patient experience.
- 3.2 A Quality Account should:
- improve organisational accountability to the public and engage boards (or their equivalent) in the quality improvement agenda for the organisation;
  - enable the provider to review its services, show where it is doing well but also where improvement is required;
  - demonstrate what improvements are planned;
  - provide information on the quality of services to patients and the public; and
  - demonstrate how the organisation involves, and responds to feedback from patients and the public, as well as other stakeholders.
- 3.3 Quality Accounts are both retrospective and forward looking. They look back on the previous year's performance regarding quality of services, explaining what is being done well and where improvement is needed. They also look forward, explaining what has been identified as priorities for improvement.

- 3.4 Quality Accounts are public documents, and while their audience is wide ranging (clinicians, staff, commissioners, patients and their carers, academies, regulators etc) they should present information in a way that is accessible to all.
- 3.5 As a step towards ensuring that the information contained in Quality Accounts is accurate, fair and gives a representative and balanced overview, providers have to share their Quality Accounts prior to publication. This includes sharing with:
- the appropriate NHS England regional team where 50% or more of the provider's health services are provided under contract, agreement or arrangement with the team, or the clinical commissioning group which has responsibility for the largest number of persons to whom the provider has provided relevant health services during the reporting period;
  - the appropriate local Healthwatch organisation; and
  - the appropriate local authority overview and scrutiny committee.
- 3.6 NHS England/ the clinical commissioning group has a legal obligation to review and comment on a provider's Quality Account, while Healthwatch and overview and scrutiny committees are offered the opportunity to comment on a voluntary basis. Any comment provided should indicate whether the Committee believes, based on the knowledge it has of the provider, that the report is a fair reflection of the healthcare services provided. The organisation then has to include these comments in the published Quality Account.
- 3.7 A representative of Nottingham CityCare Partnership will be attending the meeting to inform the Committee of the Partnership's progress in implementing its quality improvement priorities for 2017/18; and proposals for the organisation's priorities for 2018/19.
- 3.8 Following this, Nottingham CityCare Partnership will be invited to present its draft Quality Account to the Committee's May 2018 meeting, at which point the Committee can decide whether to put forward any comments for inclusion or not.

#### **4 List of attached information**

- 4.1 Presentation from Nottingham CityCare Partnership 'Annual Quality Account – Setting the Priorities'

#### **5 Background papers, other than published works or those disclosing exempt or confidential information**

- 5.1 None

**6 Published documents referred to in compiling this report**

6.1 Nottingham CityCare Partnership Quality Account 2016/17

**7 Wards affected**

7.1 All

**8 Contact information**

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